



2023 IAG Academy IR Awards

Category 3: Best Hotel Attached to an IR

Sands China Ltd.
Londoner Court

Supporting Document (PDF)
August 2023





Inspired by elegant British townhouses, Londoner Court offers an exclusive sanctuary within The Londoner Macao. Its 368-suite-only, ranging from 121 to 389 square metres, the accommodation is comprised of the one to four bedrooms, have been designed by the award-winning Steve Leung Design Group to recreate the ambience of a distinguished London residence – with a modern touch.

Elevating the luxurious experience, all guests enjoy round-the-clock butler service. This year, Londoner Court has earned a five-star rating from Forbes Travel Guide's 2023 Star Awards, the most prestigious global rating system for luxury hotels, restaurants and spas. achieving Five-Star Ratings.



Suites incorporate a residential experience, capturing the vibe of an upscale London townhouse. With all the convenience of a grand vacation home, they create a relaxing environment. Bathrooms offer a wow feature, featuring fluted marble walls, curved glass shower and a Jacuzzi tub by the window, with spectacular views beyond. Londoner Court is also the first hotel in Macao to offer the renowned British Penhaligon's range of bathroom amenities in all suites as standard.

For a distinctively refined British feel outside the suites, The Club on Level 8 is an exclusive venue for the guests of Londoner Court. With a main lounge, karaoke rooms, a billiards room and an outdoor terrace overlooking the Cotai Strip, it is a decidedly modern re-creation of classic clubs during the late Victorian epoch. It also has a private dining room, named Victoria Room, which can seat up to 12 persons and is perfect for exclusive dinner events and special occasions with a chef of your choice from our extensive list of culinary talents.



In collaboration, and under the guidance of our world-renowned Director of Butler Services Paul Brown, we have built a programme taking the team of Butlers through continuous extensive training, guaranteeing guests the most fulfilling and rewarding hotel stay they will have ever experienced. Unique experiences are tailor-made for guests around the clock, with attention every detail, no matter how big or small. Londoner Court Butlers are also instructed to be knowledgeable about all elements of luxe living (including wine and spirits, cigars, art, cuisine and more), and well-informed on everything regarding The Londoner Macao and Macao itself.



Our Butlers can also arrange in-suite gym sessions, designed by experienced personal trainers to help guests work up a sweat and revitalise the mind and body. After workout, a variety of invigorating and healing spa treatments offer guests an opportunity for relaxation in private spas and massage rooms. Private in-suite massage rooms are also equipped with Gharieni massage beds, renowned as the Rolls-Royce of treatment tables.



To guarantee guests a great night's rest, Londoner Court offers a unique collection of soothing and innovative sleep therapy devices. These range from sophisticated equipment to more traditional methods including a variety of pillows; soothing teas and health tonic pairings; warm foot baths; and essential oils. Consultation is also available and Butlers will suggest the most suitable device based on personal needs and preferences.

At Londoner Court, cuisine is transformed into an art form, with guests able to enjoy an exceptional gastronomic experience. The Kensington on Level 36 is an exclusive dining space for Londoner Court guests. With panoramic views over the Cotai Strip, it provides an international and Chinese breakfast buffet featuring regional specialties both à la carte and cooked to order at live stations.